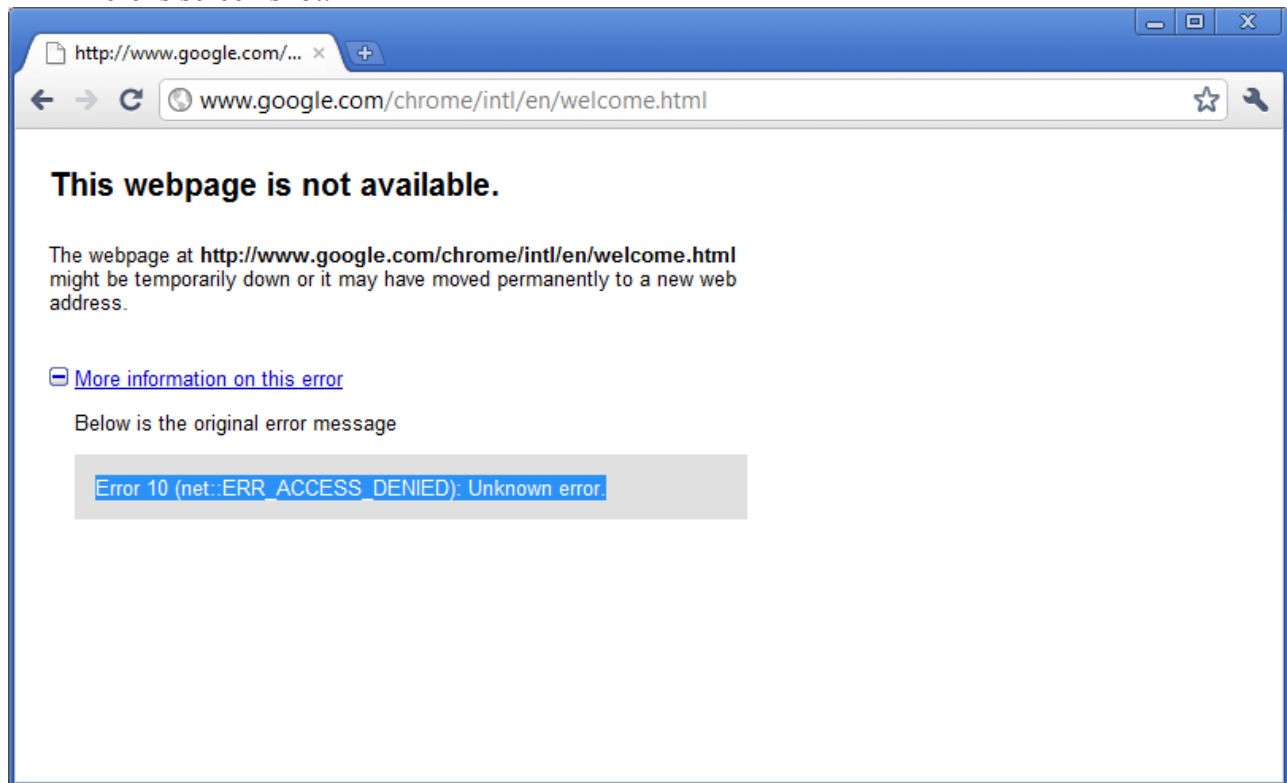Log of Google Chrome Connection problem
- Problem reported by spouse that Chrome wouldn't work. No other machines affected except her netbook (acer aspire One)
- forum is full of suggestions on this issue:
- http://www.google.com/support/forum/p/Chrome/thread?tid=3b89a1684229b3e6&hl=en
- The error message is:
- Error 10 (net::ERR_ACCESS_DENIED): Unknown error.
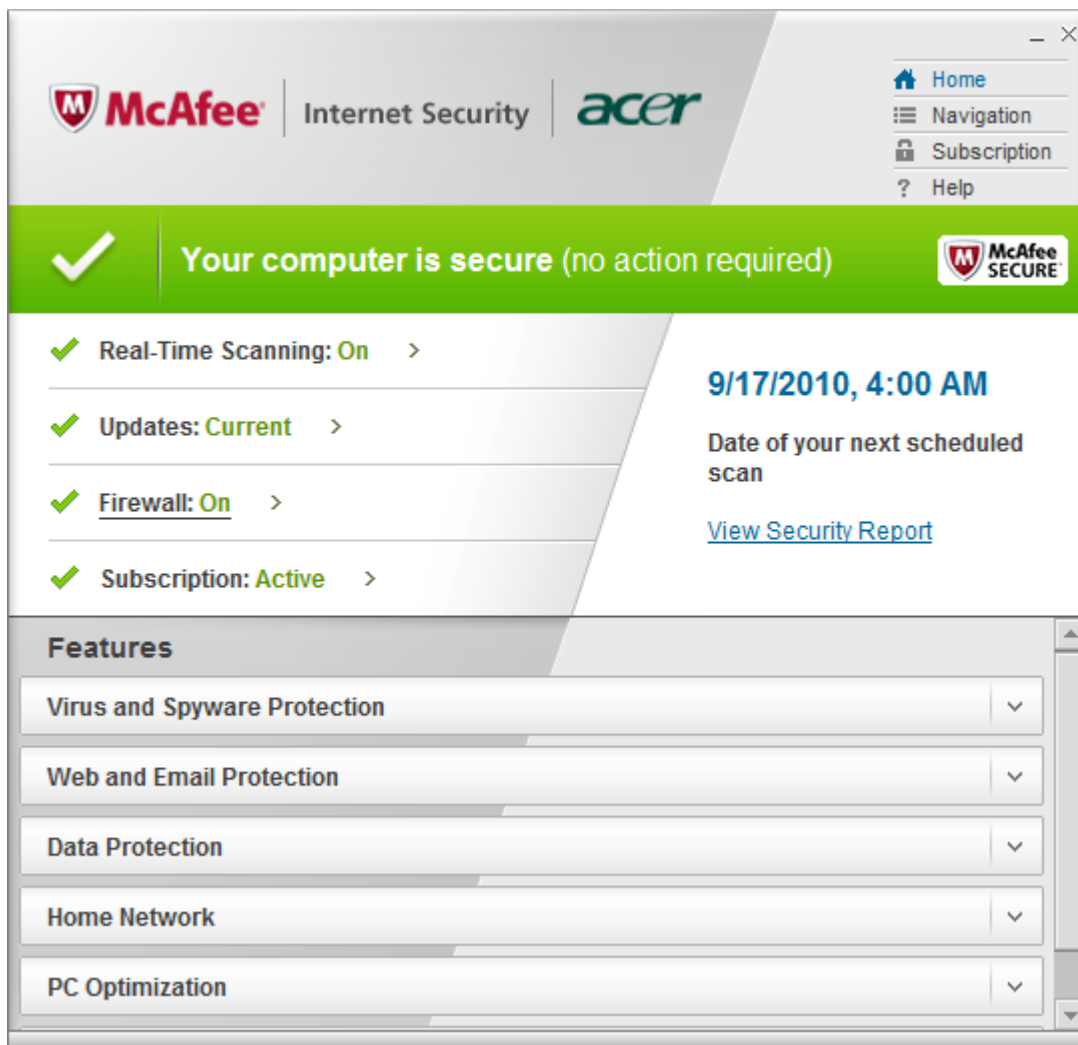- Here is screen shot:
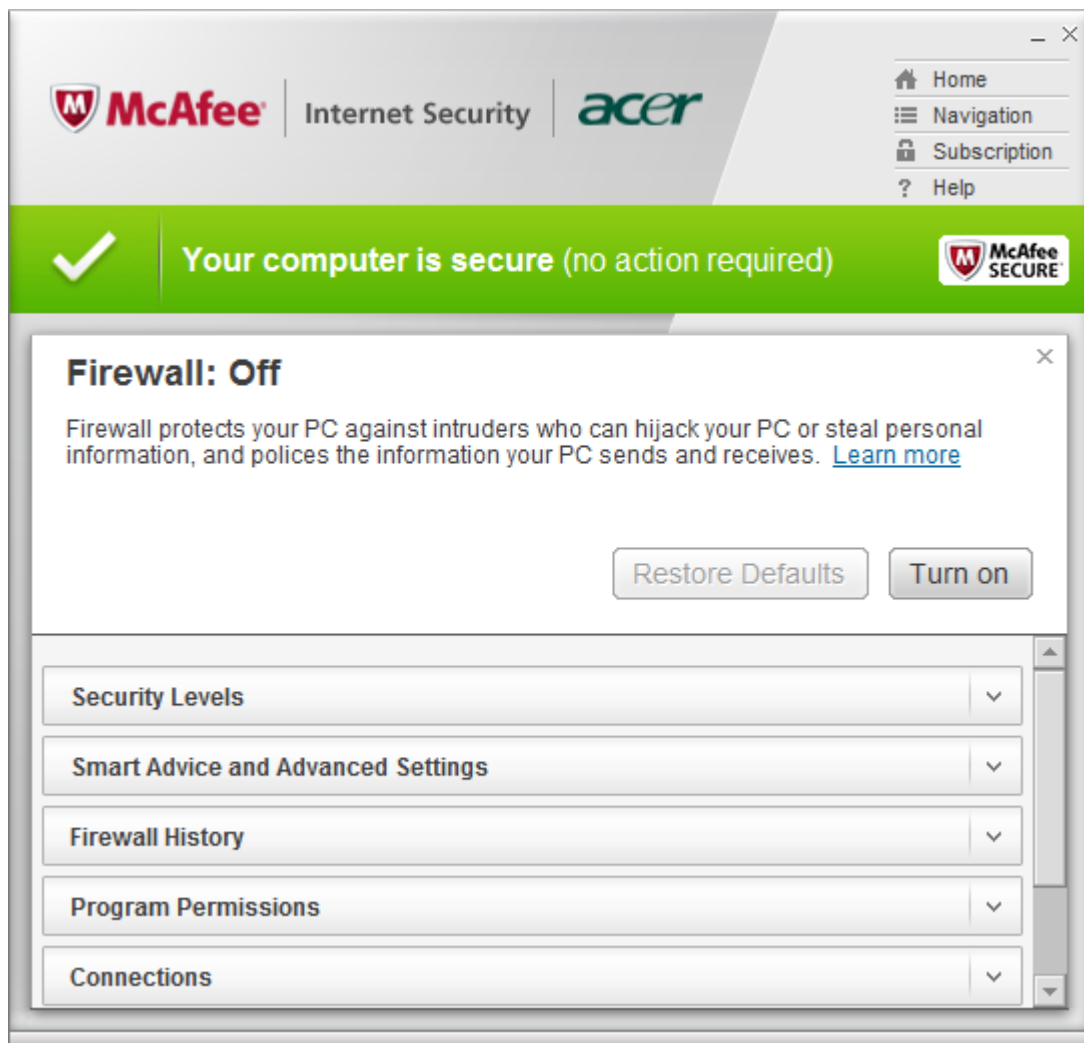

Actions taken so far:
- Re-installed Google Chrome
- Re-installed McAfee

Clear issues:
- McAfee thinks that the firewall is on:

But it isn't. When you click the settings:

Furthermore when you try to "Turn on" the firewall, it goes back off in less than a second.

Next actions:
- Have run the mcafee tech wizard
- It found a number of problems, including registry problems
- It was not able to fix all the problems however: one about the "personal firewall" it could not fix.
- Results:

McAfee Virtual Technician - Windows Internet Explorer

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McAfee Virtual Technician

Result : **Some problems could not be fixed.**

McAfee Virtual Technician solved some, but not all of the detected problems.

🔽 Results

Personal Firewall - McAfee Internet Security Suite 11.5.135

❌   Problem: Services expected (1)

Session

Your McAfee Virtual Technician
Session ID:**27742885**

Related Files

- Problem Log
- Diagnostic Details