

## Security Services Knowledge Base

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### How do I run the Radialpoint Security Services Uninstall Tool(RPSUU.exe)?

**Question:** How do I run the Radialpoint Security Services Uninstall Tool?

**Answer:** If you are unable to remove Radialpoint Security Services through Windows Add/Remove Programs, run this uninstall tool.

1. [Click here](#) to download the **RpsUU.exe** file to your **Desktop**.
2. Double click the file to run it.
3. Click **Yes** to confirm that you want to uninstall.
4. Restart the computer when prompted.

**Date Revised:** 11-Feb-10

### Related Questions:

- [I can't uninstall Radialpoint Security Services with Windows Add/Remove Program or uninstall tool.](#)
- [How can I uninstall Radialpoint Security Services?](#)
- [When I try to uninstall Radialpoint Security Services, the following error message pops up: "Radialpoint Security Services failed to shutdown. Radialpoint Security Services must be shutdown to continue. What should I do?"](#)
- [How do I use the Cleanup tools?](#)

### Downloads:

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